## \*-Box (star-box)

# Towards Reliability and Consistency in Dropbox-like File Synchronization Services

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# Cloud-Based File Synchronization Services

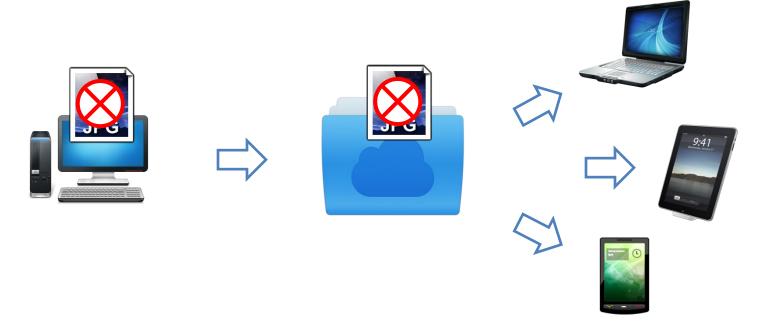
- Exploding in popularity
  - Numerous providers: Dropbox, Google Drive, SkyDrive ...
  - Large user base: Dropbox has more than 100 million users
- Key benefit
  - Automatic synchronization across clients/devices
  - Reliable data storage on the server through replication

"your stuff is safe in Dropbox and will never be lost"

- Dropbox tour, page 1

## Is Your Data Really Safe?

- Data corruption
  - Uploaded from local machine to cloud
  - Propagated to other devices/clients



## Is Your Data Really Safe?

- Crash consistency
  - Inconsistent data ends up everywhere
  - "Out-of-sync" synchronization





after reboot sync client thinks everything is in sync



## Your Data is NOT Really Safe

- False sense of safety
  - Many copies do NOT always make your data safe

- Why?
  - Semantic gap between local file system and cloud
  - Separately designed and loosely linked

## Project \*-Box (star-box)

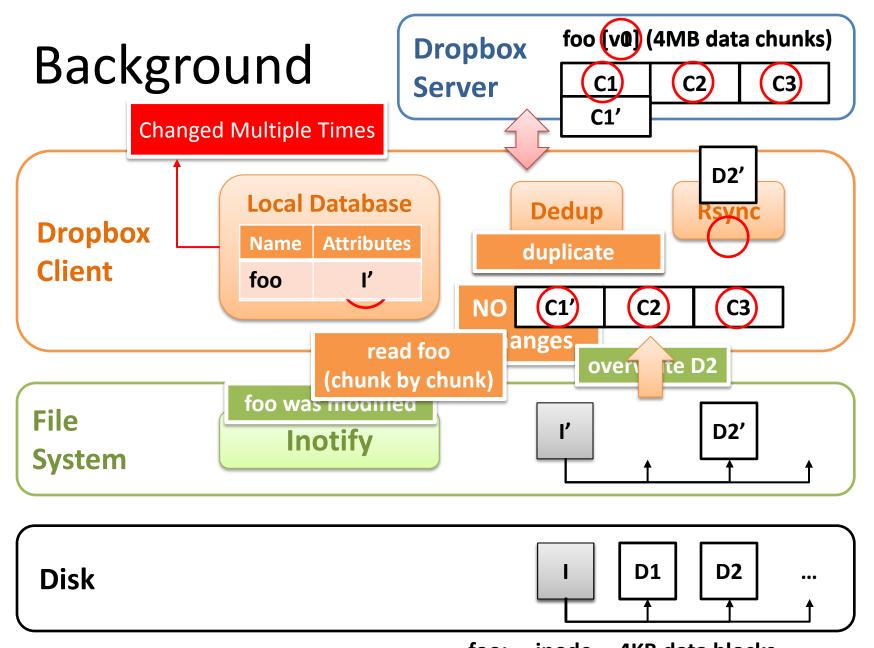
- Goal
  - Close the gap between local file system and cloud
  - Provide \* without too much infrastructure changes
- \* represents desired properties
  - e.g., reliable, consistent, fast, private ...
- Currently focus on two properties
  - Reliable: Data corruption
  - Consistent: Crash consistency

#### Outline

- Introduction
- Data Corruption
- Crash Consistency
- Current Status
- Conclusion

## **Corruption Problem**

- Data corruption is not uncommon
  - Comes from disk media, firmware, controllers
     [Bairavasundaram07, Anderson03]
  - Remains local w/o synchronization
- With synchronization
  - Corruption may propagate and pollute other copies
- Synchronization is a double-edged sword
  - Make sure synchronized data is good



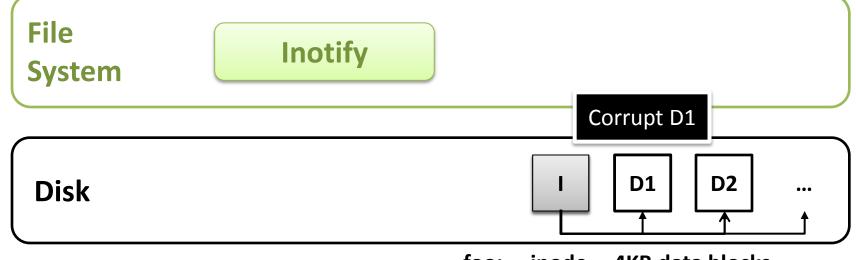
6/27/2013 foo: inode 4KB data blocks

## Inject Corruption

Dropbox
Server

foo [v0] (4MB data chunks)
C1 C2 C3

10

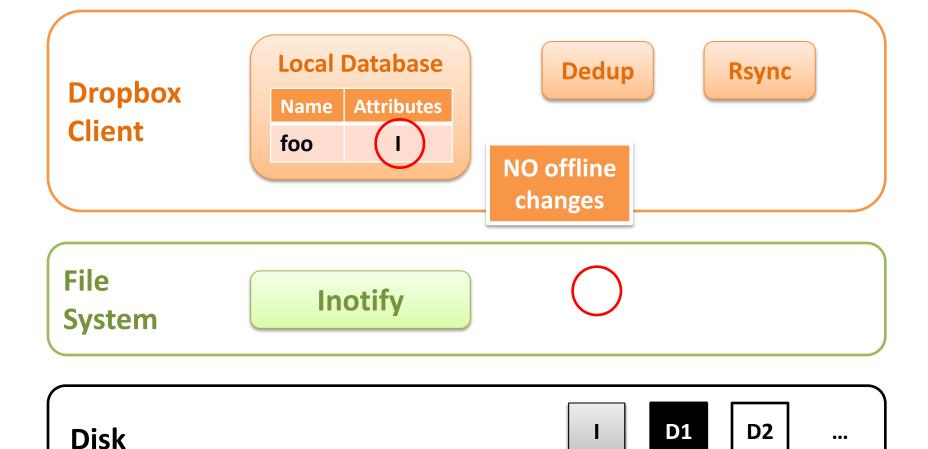


6/27/2013 foo: inode 4KB data blocks

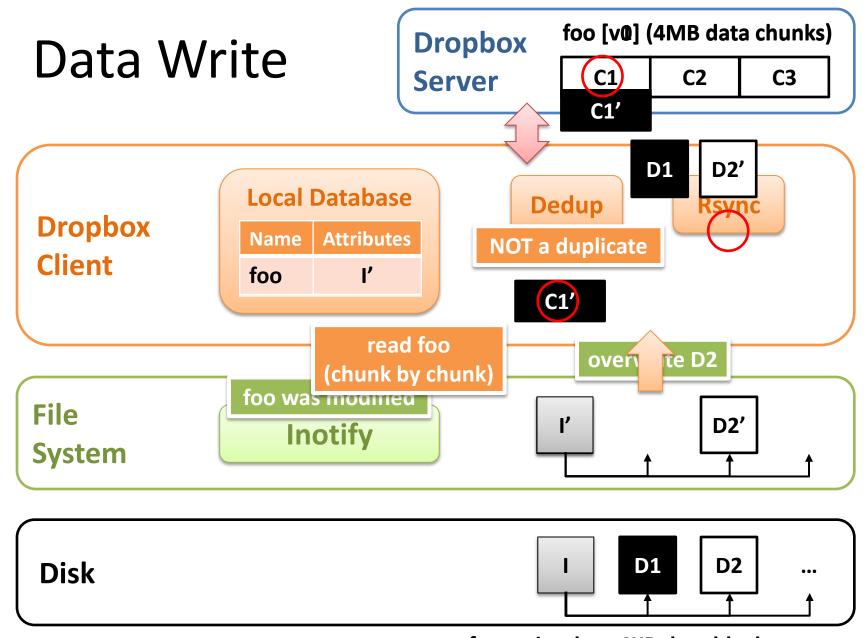
#### Start Client

Dropbox foo [v0] (4N C1

foo [v0] (4MB data chunks)
C1 C2 C3

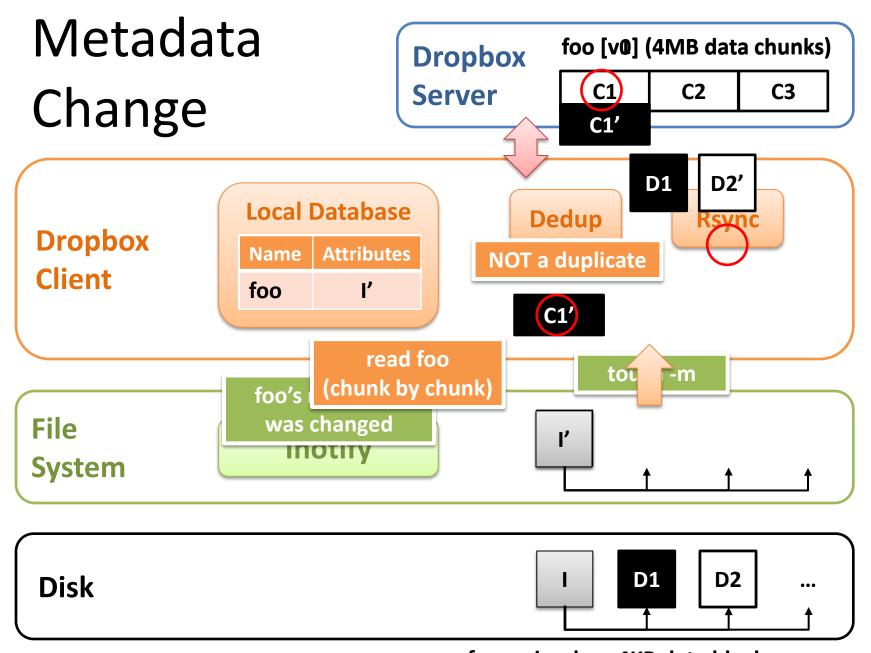


foo: inode 4KB data blocks



6/27/2013 foo: inode 4KB data blocks

12



6/27/2013 foo: inode 4KB data blocks

13

#### More Results

L: Local corruption
G: Global corruption

FS	Service	Data Writes			Metadata Changes					
					mtime		ctime		atime	
ext4 (Linux)	Dropbox		LG			LG		LG		L
	ownCloud		LG			LG		L		L
	FileRock		LG			LG		L		L
HFS+ (Mac OS X)	Dropbox		LG			LG		L		L
	ownCloud		LG			LG		L		L
	GoogleDrive		LG			LG		L		L
	SugarSync		LG					L		L
	Syncplicity		LG			LG		L		L

- Corruption is propagated when there is a change to file data
- Even if there is no data change, corruption may still be uploaded

## Summary

- Bad bits are promoted to resilient bad bits
  - ALL copies polluted
  - Cloud copies protected by checksum
- Fundamental problem, not implementation bugs
  - FS monitoring services only provide file-level notification
  - Sync clients cannot tell legitimate changes from corruption
- Redundant data on the cloud is not fully utilized
  - If corruption can be detected, local FS can recover from corruption using cloud copies

#### Outline

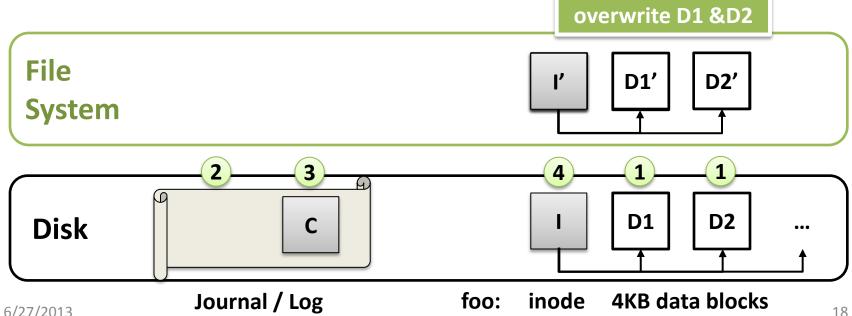
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## Crash Recovery Techniques

- Copy-on-write (e.g., ZFS, btrfs)
  - Always roll back to a consistent version
- Journaling (e.g., ext4)
  - Data journaling mode
    - Both data and metadata are logged
    - Provide data consistency
  - Ordered journaling mode
    - Only journal metadata
    - Data blocks are written before metadata is logged
    - Cannot guarantee data consistency

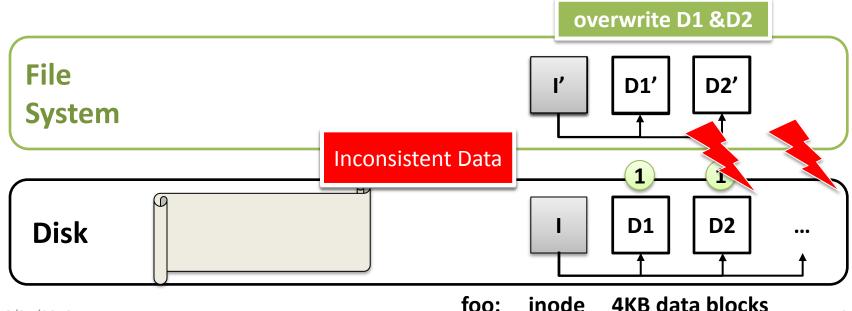
#### Ordered Mode

- Write dirty data blocks to home locations
- Write metadata blocks to journal
- Write journal commit block to the journal 3.
- Checkpoint journaled metadata blocks to home locations 4.



#### Crash in Ordered Mode

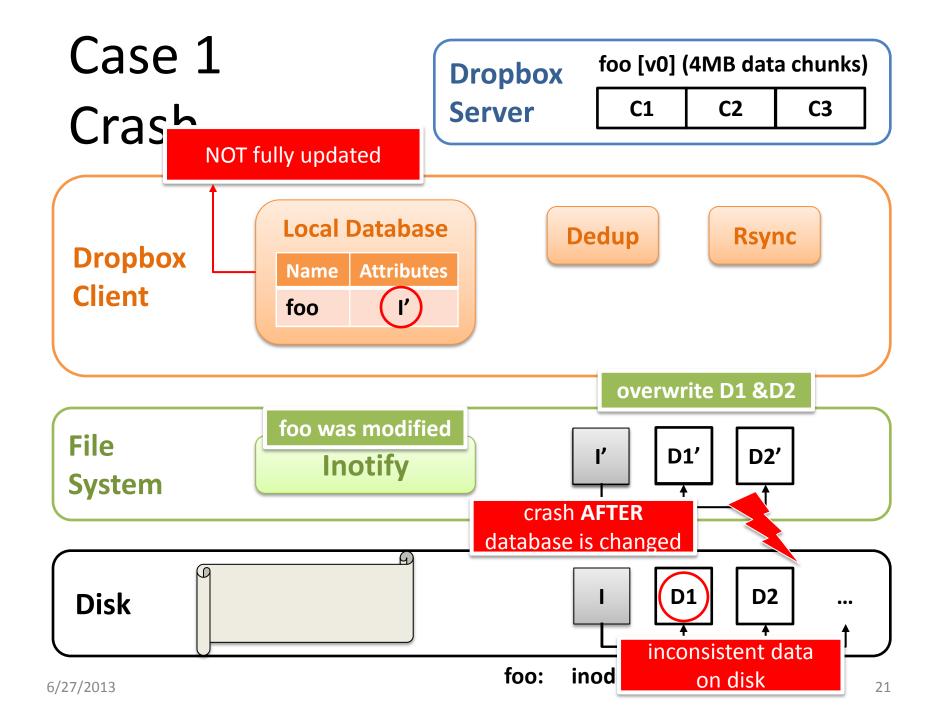
- Crash during step 1
  - Write dirty data blocks to home locations

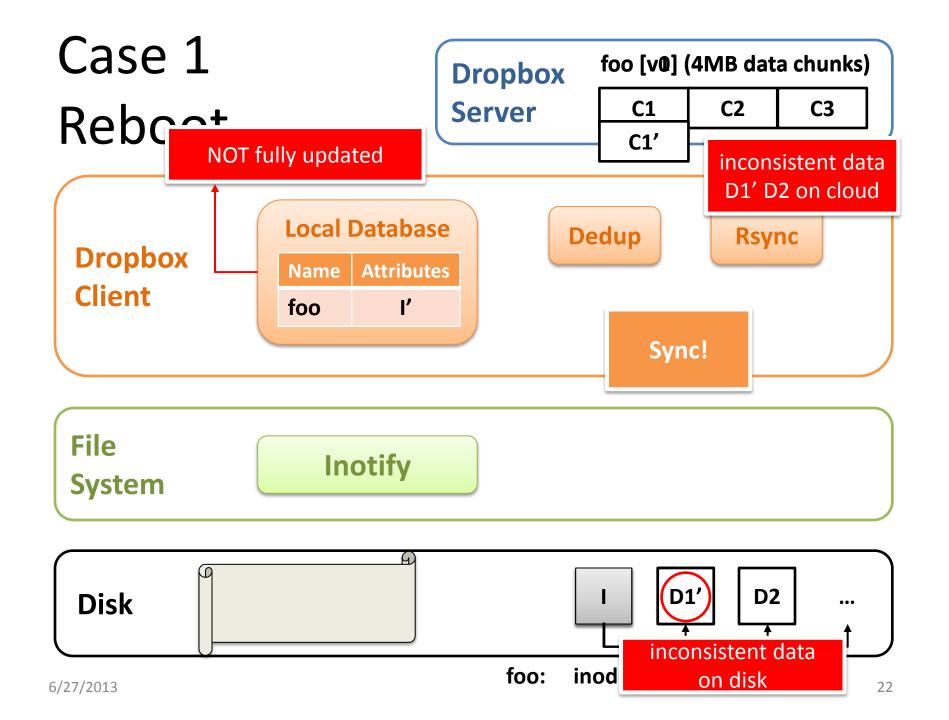


## Ext4 Ordered Mode + Dropbox

- Case 1
  - Inconsistent data is propagated

- Case 2
  - Consistent data is NOT synchronized



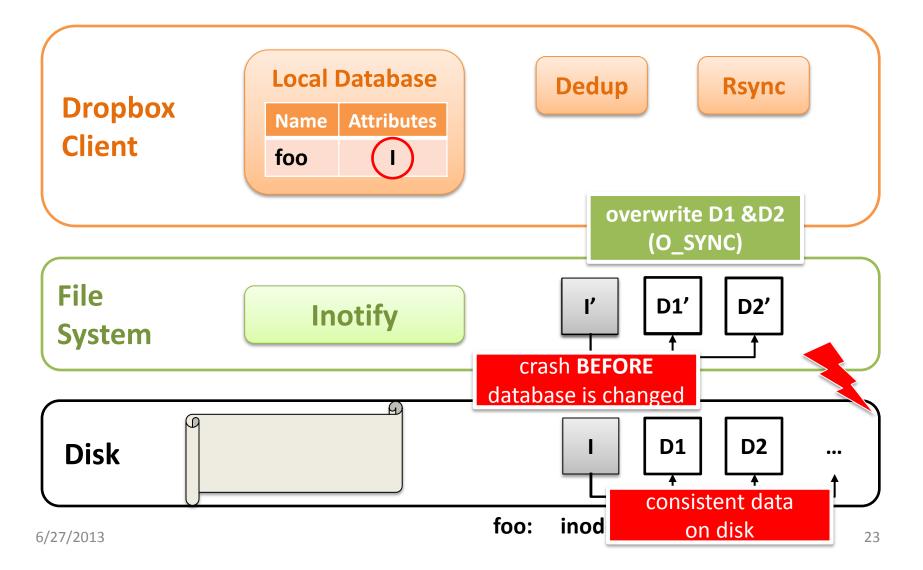


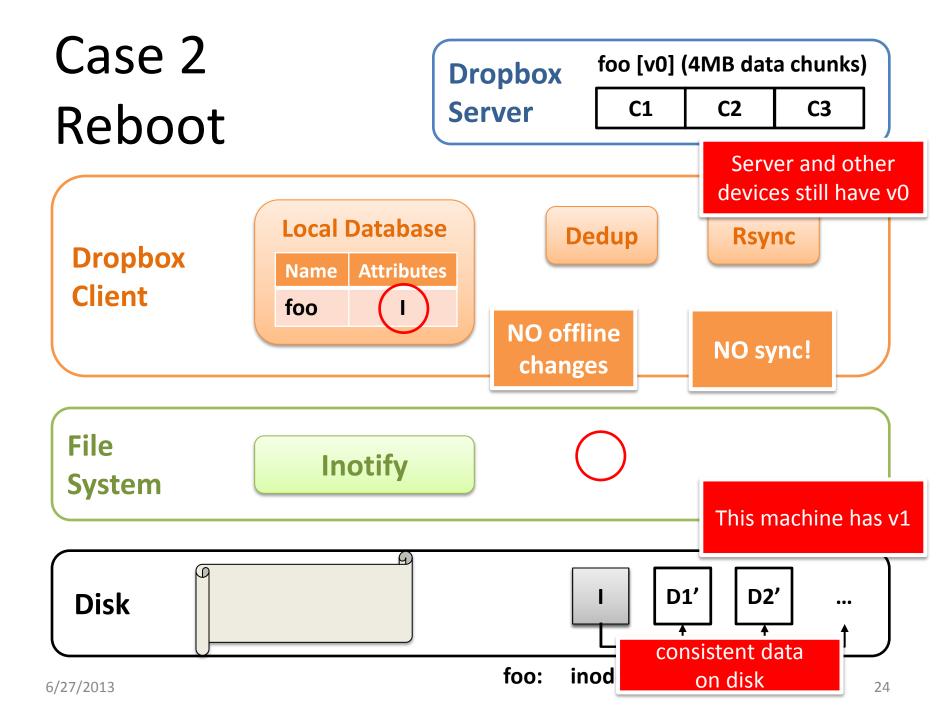
## Case 2 Crash

Dropbox
Server

foo [v0] (4MB data chunks)

C1 C2 C3





## Recover using Data on Cloud?

- Data on server does not always reflect a consistent state on disk
  - Dropbox uploads data asynchronously
  - Dropbox reorders file uploading
  - Actively modified files may get delayed

 When crash occurs, files on server could be inconsistent with respect to disk

## Summary

- Inconsistent content gets propagated
- "Out-of-sync" files may exist
  - Different client/devices see different versions of the same file

- Need in-depth communication between local FS and cloud
  - Cloud has very weak sense of actual FS state

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#### Current Status of \*-Box

- Finished
  - Data checksumming in ext4
  - Dropbox-aided corruption recovery in ext4
  - Fine-grained inotify in Linux
    - Add a ranged file-update notification
    - Adapt ownCloud (an open-source sync service) to use it
- In-progress
  - Use in-memory snapshot to facilitate crash recovery in ext4 ordered mode

#### Outline

- Introduction
- Data Corruption
- Crash Consistency
- Possible Solutions
- Conclusion

#### Conclusion

- Many copies do NOT always make your data safe
  - Propagation of corrupt data and inconsistent state
  - Synchronized files are out-of-sync
- Propose \*-Box project
  - Solve problems by reducing the semantic gap between existing local FS and cloud storage
- Ultimately may need a cohesive system that provides capabilities unachievable in isolation

# Thank you! Questions?



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